ANY QUESTION OR NEED HELP?

Contact our Helpdesk:
- by phone: (+352) 27 12 50 18 33
- by email: helpdesk@esante.lu
- by online appointment via eHelpdesk, our virtual counter: helpdesk.esante.lu

eSanté Services,
for sharing health data
in a secure way

to facilitate the monitoring and coordination of your health care by the various healthcare providers involved in your medical care

AGENCE eSanté LUXEMBOURG

2-4, rue Eugène Ruppert / L-2453 Luxembourg
(+352) 27 12 50 18 1 / info@agence-esante.lu

www.esante.lu

AGENCE eSanté LUXEMBOURG | Agence nationale des informations partagées dans le domaine de la santé

Electronic Health Record (Dossier de Soins Partagé - DSP)

Secure personal electronic record that holds a patient's key health data, which:
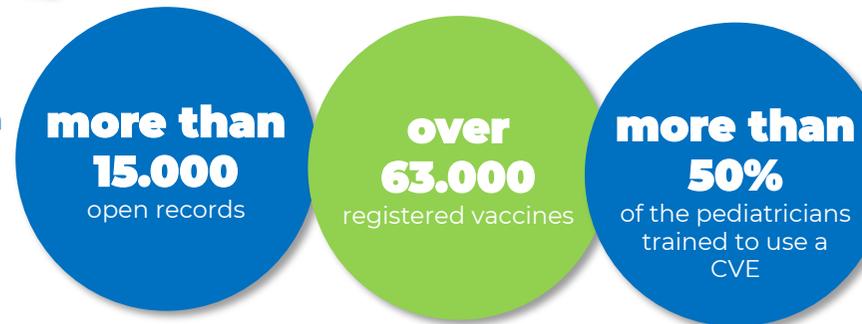
- facilitates the sharing and exchange of medical information between authorised healthcare providers involved in the patient's health care
- allows direct access to a patient's essential health data
- promotes an optimal and coordinated patient care

more than 1 million DSPs open*

over 8,6 million documents in the DSP

more than 695.000 DSPs containing at least one document

over 440.000 DSP consultations in 2022

over 68.000 permanent access rights granted by patients to health professionals

less than 0,19% closure requests

In process of gradual roll-out (since 2022)

ELECTRONIC VACCINATION RECORD (Carnet de Vaccination Électronique - CVE)

- consultation of your vaccines at any time
- personalised recommendations
- vaccination reminder notifications
- a record shared with health professionnals

more than 15.000 open records

over 63.000 registered vaccines

more than 50% of the pediatricians trained to use a CVE

Your healthdata available anytime anywhere with the myDSP mobile application

View the content of your DSP (biological test results, patient summary, medical imaging, etc...) at any time by downloading the application onto your smartphone.
(see QR codes below)

MASANTÉ@UE

A service for the cross-border electronic exchange of health data within the EU, via a secure network linking National Contact Points for e-Health, which:

- contributes to optimal medical care while abroad
- allows a patient summary containing essential health information to be shared with a doctor abroad
- allows an electronic prescription to be sent for collection in a pharmacy in another European country

Consent for cross-border exchange of health data must be given within the DSP (Profile Configurator/ Access Rights).

To use the eSanté services, you just have to activate your eSanté account
via the myDSP application or directly on our website www.esante.lu.

Apple Store

Google Play

*Figures as per February 2023